

### **LAS CASITAS GUIDELINE**

- We only rent to families, partners or people who are looking for calm
  
- It isn't allowed:
  - o Make party or meeting that could annoy our costumers
  - o More people than people have been agreed.
  - o Pets.
  
- You have bedlinen and bath towels included.
  
- Pay the rest of the payment when you arrive.
  
- If there was any damage, it will be paid before your departure.
  
- Arrival hour is from 17 hours and departure hour is before 12 hours. But you can ask us to modify if it's possible.

### **CANCELLATION POLICY:**

- Before 40 days your arrival, we refund 95% previous payment
  
- Between 40 and 15 days to your arrival, we refund 90% previous payment if we book your house again.
  
- 15 days before your arrival, we refund 80% previous payment if we book your house again.
  
- Same day your arrival, we don't refund any money.